

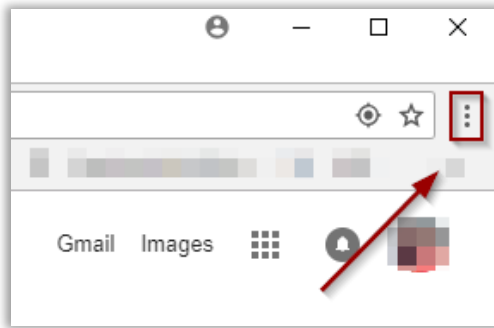
Clearing Browser's Cache

Follow the directions below to clear your cache in Chrome, Firefox and Internet Explorer.

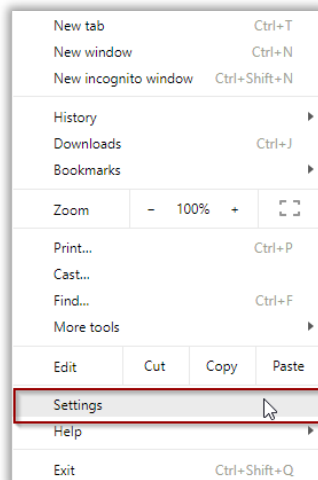
Google Chrome



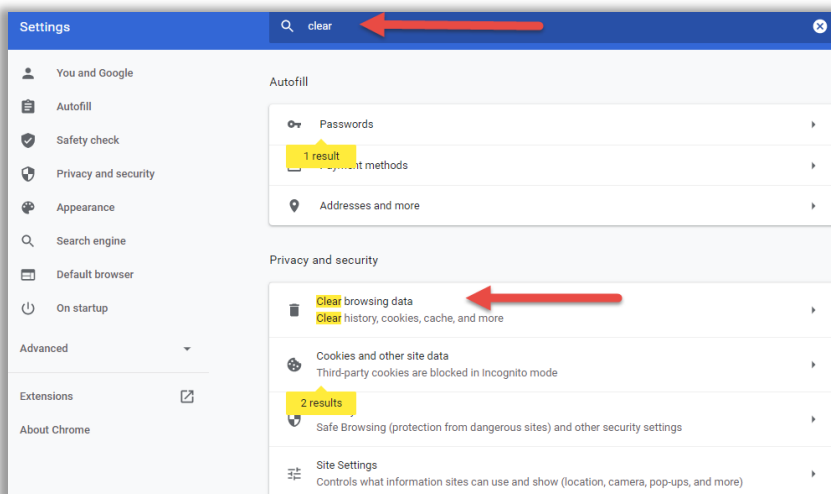
1. Select the menu button in the upper right corner of your browser window.



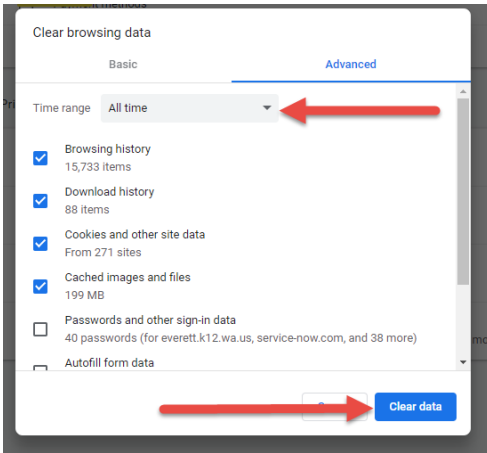
2. Select "Settings" from the drop down window.



3. Type "Clear" in the search box and choose "Clear Browsing Data"



4. Change the default time range from "Last hour" to "All Time".

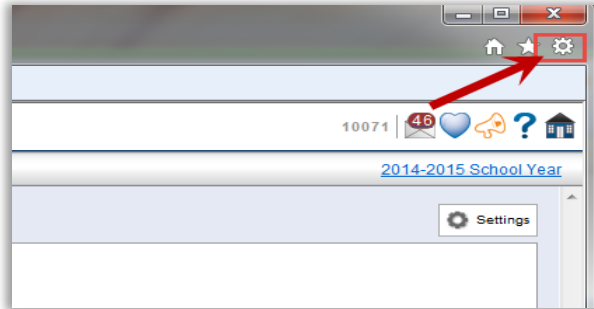


5. Click Clear Data at bottom
6. Close out all browser windows
7. Relaunch a new Chrome browser window

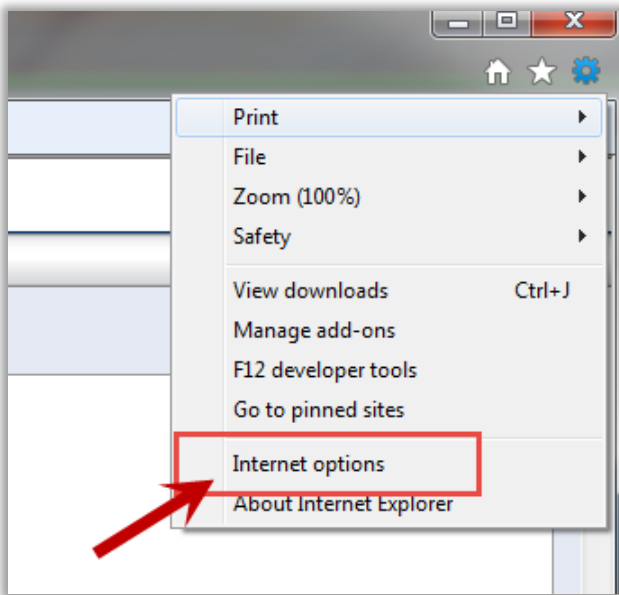


Internet Explorer

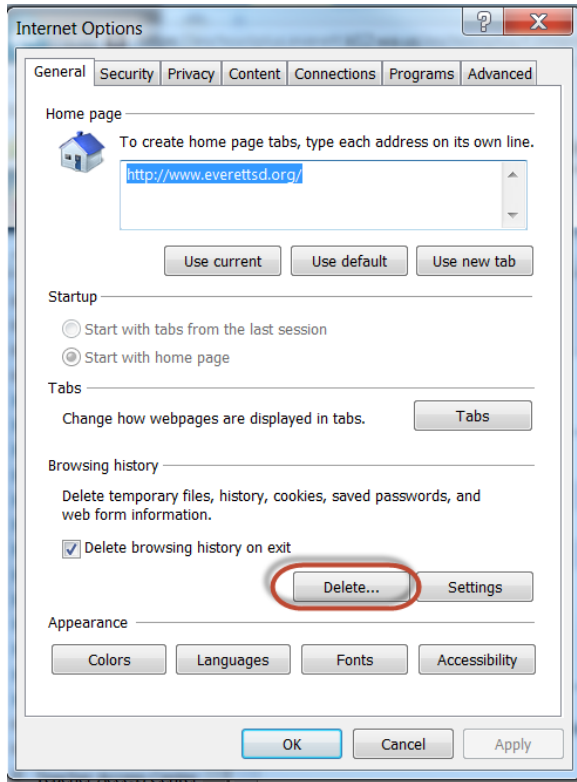
Select the menu button in the upper right-hand corner of your browser window.



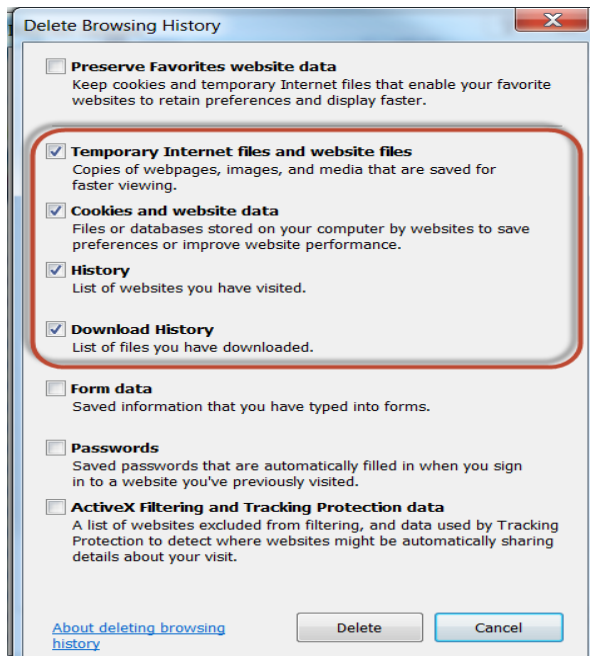
Select "Internet options" from the drop down window.



Select the “Delete” button under “browsing History” on the General tab.



Select the appropriate check boxes shown below, then select “Delete”

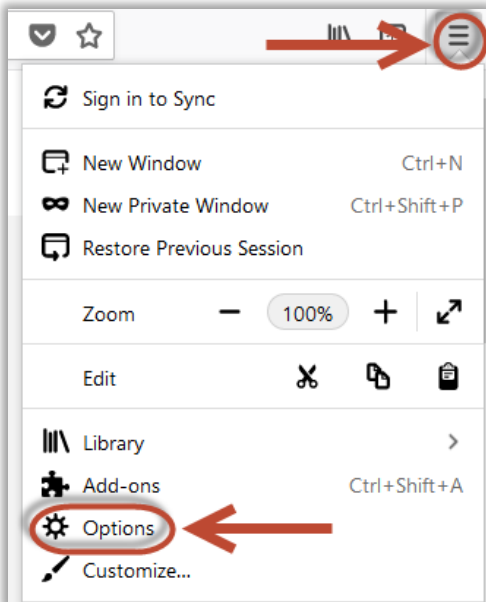


Select “Apply” then “OK”

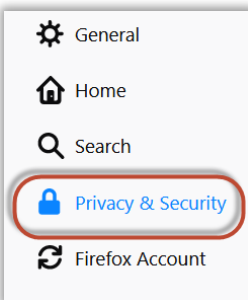


Firefox

Select the menu button in the upper right corner of your browser window. Select “Options”



Go to “Privacy & Security”.



Click on “Clear History” and “Clear Data”

History

Firefox will Remember history

Firefox will remember your browsing, download, form and search history. **Clear History...**

Cookies and Site Data

Your stored cookies, site data and cache are currently using 222 MB of disk space. [Learn more](#) **Clear Data...**

[Manage Data...](#)

[Exceptions...](#)

Accept cookies and site data from websites (recommended)

Keep until They expire


Accept third-party cookies and site data Always

Block cookies and site data (may cause websites to break)

After clicking on “Clear History”, update screen as shown below.

Clear All History

Time range to clear: Everything

 All selected items will be cleared.
This action cannot be undone.

Details

- Browsing & Download History
- Form & Search History
- Cookies
- Cache
- Active Logins
- Offline Website Data
- Site Preferences

Clear Now Cancel